

High Point Management Office
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Date: August 22, 2025
To: All High Point Residents
From: High Point Property Management and CA Board of Managers
Re: Community Update: Accessibility Project at the Pool Complex

Dear High Point Residents,

We would like to provide an update on the pool accessibility project.

The custom-built elevator lift, originally scheduled for delivery in mid-July, was delayed due to manufacturing and shipping issues and did not arrive until July 28th. Upon inspection, further modifications were required, including adjustments to one of the accessibility doors and the fabrication of a custom access railing.

We have now received confirmation that the elevator installation is on track to be completed by Monday, August 25th. Once complete, the railing installation will begin and is expected to take approximately one week.

Following these installations, inspections from the Town of Greenburgh and the Westchester County Board of Health will be required. These may take 1–2 weeks, depending on how quickly the agencies are able to schedule an on-site visit. After inspections are approved, the pool company will need an additional two weeks to prepare the pool for use.

Unfortunately, due to the manufacturing and shipping delays, combined with the time needed for inspections and final preparations, project completion is now expected in September, which is too late in the season to open the pool this year.

During the upcoming off-season, we will be addressing needed repairs to the walkways, retaining walls, and the drainage system in the upper deck area which is on the Club House level above the pool.

We sincerely appreciate your continued patience and understanding throughout this process. As always, we remain committed to enhancing the community experience for all residents. We value your support as we work toward completing this important project and ensuring a successful pool season in 2026.

Thank you for being an integral part of our community.